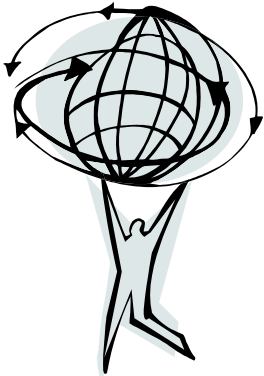


## Products

Acorn Recording is always listening to our customers. We are continually searching for new products to deliver solutions to your recording questions. Although technology changes daily the Acorn Recording Solution is a system that meets each customer's individual needs. Therefore our product line is diverse in design and always evolving.



**Worldwide sales  
and support.**

Voice is our primary means of communication. Recording of that information is critical to our everyday operation of business.

Systems are designed to protect all parties from risk. Disputes can be resolved in short order when discussions are replayed for all to hear. Lost or misinterpreted information can lead to speculations as to how events actually transpired or what exactly was said. Secure a permanent record of all verbal communications and be confident that your information is secure.

Public Safety / 911 is familiar with recording but many new options are available for instant playback, archiving records and reporting options. Incidents can be recreated and critiqued for training and employee evaluations.

## Acorn Recording Solutions, Inc.

PO Box 987  
Plaistow, NH 03865

Phone: 603-378-0303  
Fax: 603-378-0472  
Email: [info@acornrecording.com](mailto:info@acornrecording.com)



## Acorn Recording Solutions, Inc.

### Product/Service Information

***Recording Solutions  
is our only business,  
with our products all  
designed and made in  
the USA!***

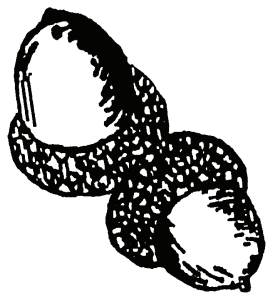


**Looking to the future of  
Recording..**

Toll Free: 888-881-0303

## Our Commitment to you....

Acorn Recording Solutions Inc. is a leader in the sales and service of recording equipment, anticipating and exceeding the rigorous requirements of our customers. Our commitment to the integration of innovative recording technologies has enabled us to provide cutting edge products, to some of the largest companies in the country. Our trained staff has extensive experience installing and maintaining thousands of channels of recording systems for telephone and radio. From single channel playback units to large call center operations, you can feel confident that Acorn Recording Solutions has the knowledge to honestly recommend a product line that will meet your needs.



### Single Channel Recorder

**DSS Detective**, single channel recorder connects the telephone into your own computer. Search by date and time.

### Multi Channel Recorders

**Revcord CYA** tower chassis. Windows operating system with web based user interface.

**Revcord MCS** rack mount. Windows operating system with web based user interface. Dual hot swap power supplies and hard drives.

**DSS Investigator**, Windows based operating system and client software for replay. Q A and Reporting software included.

**DSS IRS** Instant Recall System

**DSS Investigator Plus**, capture email, chat, voice and web interaction.

**Supplies** for all of the above systems.

### Service and Support

Our field engineers will respond to your needs with fast and courteous installation and service. 24 hour telephone support.

Service of ASC, Eyretel, Lanier and Teac recorders.

One of the major suppliers of Eyretel parts for service and support in the country. EWare remote software is available with large hard drives.

Our service department has a full supply of parts and accessories to assure you that your system will be maintained efficiently and correctly. Loaners are available.

Emergency Pager 603 492-2137

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